Great Massingham & Harpley CofE Primary Schools Federation

United. Resilient. Respectful.

Parent Behaviour Policy

Policy produced by	Headteacher	
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Reviewed and approved by	Governing body	
Next review due	May 2029	
Published on website	**Yes**	No

Rationale:
At Great Massingham and Harpley C of E Primary Schools, we believe staff, parents and children are entitled to a safe and protective environment in which to learn and work.

Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of the school.

Aim:
• That all members of the school community treat each other with respect

Expectation:

- That *all* adults set a good example to children at *all* times, showing them how to get along with all members of the school and the wider community

- That no members of staff, parents or children are the victims of abusive behaviour or open to threats from other adults on the school premises

- Physical attacks and threatening behaviour, abusive or insulting language verbal or written, to staff, governors, parents and carers, children and other users of the school premises will not be tolerated and will result in a written warning in the first instance followed by withdrawal of permission to be on school premises should further incidents occur.

- Any parent who is asked to leave the school premises will have the right to appeal the decision by writing to the Chair of Governors

- The federation complaints procedure is followed where concerns and complaints need to be raised. Parents should be reminded that when a concern or complaint is raised, school will respond in line with the complaints policy. Where responses have been fulfilled but parents are not satisfied, the next stage of the complaints procedure must be followed. Repeated emails or demands for conversations on the same subject is inappropriate and unproductive. School will not respond to such communications where thorough responding has taken place and school has no further update or option for response.

Please note that incidents of rudeness will be logged with the Chair of Governors.

Persons Causing Nuisance / Disturbance on School Premises
Section 547 of the Education Act 1996

School premises are private property and parents have been granted permission from the school to be on school premises. However, in case of abuse or threats to staff, pupils or other parents, school may ban parents from entering school.
It is also an offence under section 547 of the Education Act 1996 for any person (including a parent) to cause a nuisance or disturbance on school premises. The police may be called to assist in removing the person concerned.
School is not responsible for organising arrangements for children in the above circumstances. Parents will need to provide alternative arrangements for bringing children into school.

Guidelines:

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school community are listed below. This is not an exhaustive list but seeks to provide illustrations of such behaviour:

- Shouting, either in person or over the telephone
- Inappropriate posting on Social Networking sites which could bring the school into disrepute or be deemed as bullying
- Speaking in an aggressive/threatening tone
- Physically intimidating, e.g. standing very close
- The use of aggressive hand gestures/exaggerated movements
- Physical threats
- Shaking or holding a fist towards another person

- Swearing
- Pushing
- Hitting e.g. slapping, punching or kicking
- Spitting
- Racist or sexist comments including sexual innuendo

Inappropriate use of Social Networking Sites:
Social media websites are being used increasingly to fuel campaigns and complaints against schools, headteachers, school staff, and in some cases, other parents/pupils.
The Governing Body of Great Massingham and Harpley C of E Federation considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community.
Any concerns you may have, must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.
In the event that any pupil or parent/carer of a child/ren being educated at Great Massingham or Harpley C of E Primary Schools is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.
In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly, is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.
Thankfully such incidents are extremely rare.
Unacceptable behaviour may result in the Police being informed.
The school reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse.
Parents have the right of appeal by writing to the Chair of Governors, within ten days of their permission to enter the school premises being withdrawn.
Responsibilities:
It is the responsibility of the Head teacher and Governors to regularly monitor and review this Parental Behaviour Policy.
Procedure to address inappropriate behaviour by adults on the school site
At Great Massingham and Harpley C of E Federation, we operate a 'zero tolerance' of the use of inappropriate behaviour anywhere on the school site.
***Inappropriate behaviour means disrespectful conduct towards people or property within the school site.*
Our Parental Behaviour Policy states:

- That adults set a good example to children at all times, showing them how to get along with all members of the school and the wider community
- That no members of staff, parents or children are the victims of abusive behaviour or open to threats from other adults on the school premises.
- That parents will follow school policy and respect the fact that the School is private property and that parents have been granted permission from the school to be on the school premises at certain, specified times.
- Parents should adhere to the Home School Agreement that they sign every September.

All staff and governors agree that any adult found to be using inappropriate behaviour towards other adults or children should be dealt with using the following steps:

1. An adult approaches another child	The adult will be spoken to immediately and the issue investigated by a school leader. This will be reported to the Headteacher and recorded. The adult will receive a warning letter.
2. A parent approaches another parent.	The parent should report this to a member of staff or a school leader. The offending parent/s will be spoken to as soon as possible after the incident and reminded that we have a zero tolerance of inappropriate behaviour. A letter will be given to the parent/s. This warns a parent that, if it recurs, they could be banned from the school site under section 547 of the Education Act 1996.
3. A parent approaches a member of staff.	This should be reported immediately to a member of the Senior Leadership Team. This will be investigated as soon as possible and the member of staff will be informed of the action taken. The parent/adult will be spoken to and given a warning letter. This warns a parent/s that if it recurs they could be banned from the school site under section 547 of the Education Act 1996.
4. Recurring inappropriate behaviour	If a parent/s continues to use inappropriate behaviour, they will be referred to the Policy for Parental Behaviour. This indicates how anti-social behaviour, when not corrected, can lead to interviews with the HT and Governors. This can then lead to a ban from the school site under section 547 of the Education Act 1996

****For 'parent' read for any adult who accompanies children onto the school site. Depending on the circumstances of the individual incident, these procedural steps may be amended at the discretion of the governing body.**
The school reserves the right to go straight to a bar where the circumstances are sufficiently serious in the schools view.